

Bluebird Times



SEPTEMBER 2024

Hello and welcome to the September edition of our monthly news letter. We aim to keep you up to date with any news, events and other useful information. Our news letters can be provided to you via post, email or in Large print if required.

Bluebird Coffee Afternoon



Our next coffee event is on **27th September 2024 between 1pm-3pm**, We would loved you to come along and join us, if you require support with transport then please do contact our office team to discuss.

Employee of the Month

Employee of the month for August 2024 has been awarded to

Brian Mutambirwa



Brian has been awarded carer of the month for August. It is evident in the feedback we receive for Brian that he always strives to achieve the best outcomes for our customers.

He always wants to do the right thing, develop within his role and maintain Bluebird Care's expected high standards.

It is a pleasure to have you as part of our team. Well done!!!



New Bluebird Care Recruits.

We would like to wish a very warm welcome to our new car-

more
than just
a career
in care™



MacMillan Coffee Morning

The first Coffee Morning took place in 1990. It was a small affair with a simple idea: guests would gather over coffee and donate the cost of their drink to Macmillan.

Now Coffee Mornings come in all shapes and sizes. From small home gatherings to large corporate events; school fundraisers to a gathering with a local community group.

What is the purpose of a MacMillan Coffee Morning?

They all have one thing in common - they raise vital funds to support the more than 3 million people in the UK living with cancer.

Macmillan Cancer Support is 98% funded by voluntary donations. So however you choose to host your Coffee Morning it will help us continue to support people living with cancer.

Together, we help people living with cancer find their best way through, from the moment they're diagnosed, through treatment and beyond.



Useful Contacts

Staffordshire County Council Adult Social care team

-0300 111 8010

Staffordshire Adult Safeguarding

To report concerns about an adult please contact:

-0345 604 2719

The Silver Line Helpline (Free)

-08004708090

Equality Advisory Support Service

-0808 800 0082.

www.equalityadvisoryservice.com.

Age UK Advice Line:

-0800 678 1602.

Customer Satisfaction Surveys

We are committed to continually improving our services, and our Annual Customer Satisfaction Survey is essential for understanding your true opinions. Your feedback is crucial in highlighting our strengths and identifying areas for improvement.

Surveys will be distributed over the next few weeks. If you prefer to complete yours online, via paper form, or through a face-to-face visit, we are happy to accommodate your preference.



World Alzheimer's Month

World Alzheimer's Month is an international campaign held every year during September.

The campaign is a chance for everyone to come together to raise awareness of dementia and to address the stigma and discrimination that still exists around the condition.

Why World Alzheimer's Month matters

Today, nearly one million people in the UK live with dementia. That's almost a million families living with the condition. Yet too often their voices go unheard.

This World Alzheimer's Month we're amplifying those millions of voices – people living with dementia, their carers, their families and their friends.

Dementia Helpline

The free, confidential Dementia Helpline is staffed by our dementia specialist Admiral Nurses who provide information, advice, and support with any aspect of dementia, including Alzheimer's disease. The Helpline is open:

- Monday to Friday: 9am to 9pm
 - Saturday and Sunday 9am to 5pm (close 25th December)
- Situations where you might prefer to contact the Helpline:
- If you need to speak to a nurse more urgently
 - If you would like to speak to a nurse in the evenings or over the weekend
 - If you prefer to use the phone rather than make a virtual face-to-face appointment

You can call the Helpline for free on 0800 888 6678 or email helpline@dementiauk.org.



Meet the Team!

