

Summer 2025

Newsletter

bluebird
care®

WELCOME SARAH

We're delighted to welcome Sarah as our new Registered Care Manager. In this role, Sarah oversees the safe, effective running of



the business, ensuring the highest standards of quality, compliance, and growth. Passionate about making a real difference for customers, Sarah brings a fair, methodical, and organised approach, along with a strong work ethic and dedication to helping the company reach its potential. We're excited to see the positive impact Sarah will bring to our team and community.

SUNNY MESSAGE FROM US

I'm delighted to welcome Sarah Sparkes, our new Registered Care Manager, who brings great energy and experience to our team. Congratulations also to our award winners at the recent Bluebird Care UK Awards — we are so proud of your achievements! It's been wonderful to see community activity, with our team and customers out enjoying the sunshine. Keep an eye out for upcoming events, including our Macmillan Coffee

Morning — a cause close to our hearts. Wishing you all well, and enjoy this newsletter.

Read more on our websites or search for us on Facebook and Instagram.



Leisa MacKenzie

Dates for your diary

We support and work with The Cheer Circle in Stamford with Monthly Coffee Mornings at The Danish Invader.

The next dates are:

Tuesday 26th August 2pm

Tuesday 21st October 2pm

Join us for our Macmillan Coffee Morning on **Friday 26th September 2025, 12–2pm** at our Stamford office, 16 Wharf Road, Stamford, PE9 2EB. It's all about coming together over a cuppa and cake to raise money for Macmillan Cancer Support, helping them continue their incredible work for people living with cancer.



Coming up in our newsletter...

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Community news..out & about
Helpful advice – Staying safe from scammers
The Silver Line helpline

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Team celebrates big win
Celebrating our team's achievements
Staff promotion

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Meet our team
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More than just care
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COMMUNITY NEWS...OUT & ABOUT

We've been busy having fun out and about in our community! From marking special birthdays, outings and visits with our wonderful customers and teams – it's been a joy. Take a look and see if you can spot yourself or a familiar face in these moments.



STAYING SAFE FROM SCAMMERS



Scammers often target older people, using calls, emails, texts, or doorstep visits to trick them out of money or personal details.

- Never share bank details, PINs, or passwords.
- Don't rush – take time to check with family or friends.
- If unsure, contact the company directly using a verified number.
- Keep your door locked and ask for ID from unexpected visitors.

If you think you've been targeted, call your bank immediately and report it to Action Fraud on 0300 123 2040. Staying alert and trusting your instincts can help keep you safe.



The Silver Line Helpline is a free, 24 hour telephone service for older people across the UK. They offer friendship, and support for people aged 55 or over, especially those who may be experiencing feelings of loneliness and isolation. Call free on 0800 4 70 80 90.

TEAM CELEBRATES BIG WIN



Michelle

Charley

Director, Tim

Louise

Bluebird Care Peterborough & Oundle and Bluebird Care Stamford & Rutland were recognised at the recent Bluebird Care UK Awards 2025 for the Central Region.

Finalists & Winners:

- Michelle Rawlings, Senior Care Expert – Winner of Care Expert of the Year
- Louise Giles, Live-in Care Expert – Winner of the Live-in Care Award
- Charley Collins, Deputy Care Manager – Winner of the Quality Award

We are absolutely over the moon to have won three out of the four awards they were finalists for. It's a reflection of the strength, heart, and high standards their teams deliver across Peterborough, Oundle, Stamford & Rutland.

PROBATION PASSES, CARE CERTIFICATE & TRAINING

We are delighted to announce that our very own Beth Howsam has been promoted from Senior Care Expert to Community Care Manager. Beth joined us in 2022 and has been a key member of the Oundle care team. Beth has an absolute passion for the highest quality of care for everyone.

Beth has an absolute passion for the highest quality of care. We are so proud to see her progress and we have no doubt that Beth will ace this role.



CELEBRATING OUR AMAZING TEAM

Each member of our team do amazing job and each month, we look to recognise those as Employee of the Month and Above Beyond Award.

Congratulations to our most recent award winners include:

Employee of the Month

April: Sandra S – Care Expert

May: Claire S – CCM

June: All award nominees for Bluebird Care Awards 2025

July: Emily M – Care Expert Above & Beyond

April: Beth H – Snr Carer

May: Michelle T – CCM

June: All award nominees for Bluebird Care Awards 2025

July: Gelly D – Live in Carer



Sandra

Claire

Michelle

Gelly

SHARE YOUR VIEWS

A small way you could help others looking for quality care is by leaving us a short review on [Homecare.co.uk](https://www.homecare.co.uk) – it only takes a minute and it means a lot to us.



MUCH MORE THAN JUST CARE

You may already know many of us at Bluebird Care Peterborough & Oundle and Stamford & Rutland, but did you know we offer a wide range of services?

From 24-hour live-in care, night care, and sleep-in support to companionship, sitting services, and domestic help, we're here for everyday needs. We also provide meal preparation, medication support, shopping assistance, and personal care such as washing, dressing, and mobility help.

Our team specialises in dementia care, Parkinson's support, stroke recovery, respite care, and end-of-life care, always delivered with compassion and dignity. Whatever your needs, we're here to make life easier and more comfortable in your own home.

Visit our website to find out more.

bluebirdcare.co.uk/stamford-rutland

bluebirdcare.co.uk/peterborough-oundle.

MEET OUR TEAM



Leisa MacKenzie and
Tim Carey, Directors



Sarah Sparkes,
Registered Care Manager



Luke MacKenzie,
Accounts & Payroll



Hannah Tomlinson,
Care Co Ordinator



Tracy Smith,
Office Manager



Charley Collins,
Deputy Care Manager



Michelle Teeson,
Community Care
Manager



Claire Snelling,
Community Care
Manager

Get in touch:

Have a question, need to make changes, or want to learn more about our care services? We're here to help.

Call us:

* Stamford & Rutland – **01780 480 881**

* Peterborough & Oundle – **01733 459 907**

Office Hours: 8.30am–5.00pm, Mon–Fri

Emergency On Call (Out of Hours):

For urgent issues such as missed calls, unexpected hospitalisation, or anything affecting your care outside office hours.

When to Ring:

- Review or change your care
- Live-in or night care enquiries
- Cancel a call / inform of holidays
- Share feedback

What is OpenPASS?

OpenPASS is a secure app that gives you 24/7 access to your care notes, schedules, and updates — anytime, anywhere.

Why Get It?

See real-time updates on care visits
Share information with family members
Increase transparency and peace of mind

COMPLIMENT OF THE DAY

"I really enjoy my Bluebird Care ladies visiting me. Nothing is too much trouble."

Customer AC

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